



Harrogate Neighbours

Outstanding Care & Support



Heath Lodge Brochure

Heath Lodge is a 28 bed Care Home catering for the needs of residential and EMI categories. The age range spans from 65 years to over 100 years of age.

ETHOS

The home maintains an ethos that encompasses all the residents' spiritual and religious needs. The home holds regular services for residents and relatives. There is access to communal clergy if required.

PHILOSOPHY OF CARE AND SERVICE

We believe in creating a homely environment in which we are continually reassessing our standards of care and services. We aim to provide high standards of care to the resident, which is administered in an atmosphere of respect and dignity. We ensure that at all times we offer choice, personal, emotional and social support in an environment that meets their cultural and spiritual needs. Planning the care and services is agreed in partnership with residents and relatives.

THE ACCOMMODATION

This comprises of 28 single rooms some with en-suite facilities, a dining room, lounge and a conservatory. (All rooms have door-locking facilities). The home has a separate EMI unit comprising of 6 beds, with its own dining and lounge facilities. There is easy access to all areas of the home, and complies with the Standards in the Care Standard Act 2000.

CARE SERVICE

We provide a 24-hour service, which is led by the Home Manager, and supported by the Chief Executive. The home has a Deputy Manager and Care staff.

CATERING

There is a dedicated kitchen on site, providing a varied choice menu on a daily basis. The Catering department is directed by The Catering Manager and is supported by Senior Cooks and Catering Assistants.

MAINTENANCE

The maintenance department manages the general maintenance of the home

HOUSEKEEPING

The Senior Housekeeper and a small team maintain general housekeeping

LAUNDRY

The resident's clothes, bedding and towels are laundered on the premises. The residents are provided with two personal laundry bags for the collection of soiled linen. All personal clothing must be named before admission to the home, and is entered on the inventory in the care plan. All new clothing must be handed to the Manager or care staff before placing in the resident's room for it to be documented.

OUT OF HOURS MANAGEMENT

Comprises of a senior on call cover rota by the Home Manager, Deputy Manager and Chief Executive

MEDICAL SERVICES

These are provide by the residents own GP. Residents have access to the hospital services as the need arises.

PRIMARY CARE

Chiropody

Provided by the resident's own private chiropodist and the NHS Podiatry.

Optical Services

These are through the resident's own opticians or the home will arrange the dedicated Opticians – Vision Call or Health Call Optical to visit the residents.

Dental Services

Arranged through the residents own dentist.

Dietetics

Where the need arises the community dietician will be contacted following referral from the residents GP.

Physiotherapy

Through referral via the GP.

HAIRDRESSING

There is a hairdresser who visits the home on a weekly basis. Residents who require an appointment should speak to the Senior member of staff on duty.

LEISURE ACTIVITIES

This is a varied programme, which changes every Monday. Please see the notice board for the weekly activities. The home also offers regular outings, shopping and theatre trips.

ROOM TARIFFS

Residency

	<u>Daily</u>	<u>Weekly</u>	<u>Monthly</u>
Single room 1-4, 14-17, 19-24	91.63	641.38	2779.31
Single en suite 18, 25, 28, 29, 31	97.97	685.82	2971.89
Large single 26, 30	104.14	729.01	3159.04
Room 27	94.71	662.97	2872.87

Respite

Single room 1-4, 14-17, 19-24	105.37	737.59	3196.22
Single en suite 18, 25, 28, 29, 31	112.67	788.69	3417.66
Large single – 1 person 26, 30	119.77	838.36	3632.89
Room 27	108.92	762.42	3303.82

ALISON WING

	<u>Daily</u>	<u>Weekly</u>	<u>Monthly</u>
Residency Single room	115.39	807.75	3500.25

Respite Care Single room	132.70	928.91	4025.28
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The above prices are applicable from 1st April 2018.

Tariffs are reviewed annually and any changes implemented will be effective from 1st April 2019.

HEATH LODGE
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